

### **PRIVACY POLICY**

The information we collect is used to improve the content of the website and the quality of our service, and is not shared with or sold to other organisations for commercial purposes, except to provide products or services you've requested, when we have your permission.

We collect the phone numbers and e-mail addresses of those who communicate with us via e-mail and the contact us enquiry form, as well as information about what pages on the Cleanair UK site people access or visit.

## **Exceptions**

We may share information collected about you in order to investigate, prevent, or take action regarding illegal activities, suspected fraud, situations involving potential threats to the physical safety of any person, violations of or as otherwise required under UK law.

# Information gathering and usage

When you complete the contact us enquiry form, email or telephone us, we ask for information such as your name, company name, email address, telephone number, postal address. We use this information for the following purposes: products and services provision, billing, identification and authentication, services improvement, contact, and research.

#### Cookies

A cookie is a small amount of data, which often includes an anonymous unique identifier that is sent to your browser from a web site's computer and stored on your computer's hard drive.

Cookies are required to use the Cleanair UK service.

We use cookies to record current session information. We do not use permanent cookies.

# **Data Storage**

Cleanair UK uses third party vendors and hosting partners to provide the necessary hardware, software, networking, storage, and related technology required to run Cleanair UK. Although Cleanair UK owns the code, databases, and all rights to Cleanair UK, you retain all rights to your data.

## **Disclosure**

Cleanair UK may disclose personally identifiable information under special circumstances, such as to comply with UK Law or when your actions violate our Terms and Conditions of Use.

## Changes

Cleanair UK may from time to time update this policy. We will notify you of any changes to this policy by sending an email to the primary email address of the primary account holder of your Cleanair UK account, or by placing a notice on the Cleanair UK Site.